

# Partners for Life



A newsletter for hospital professionals partnering with Carolina Donor Services to save lives through excellence in organ and tissue donation.

Spring/Summer 2011 Edition

Carolina Donor Services maximizes the passing of the heroic gift of life from one human being to another through organ and tissue donation.

Dear Hospital Partners,

Thank you for making 2010 another excellent year of collaboration between Carolina Donor Services and our donor hospitals. This collaboration resulted in over 525 tissue donors and 191 organ donors. There were 643 organs transplanted as a result of our joint efforts, which was an all-time high, eclipsing the previous high set in 2009 by 26 additional transplanted organs.

As always, the accomplishments of our organization start with the donors and their families. We are fortunate to have so many hospital personnel committed to providing excellent services to the donors and their families. Because of our collective efforts, we were able to meet the national goal of a 75% conversion rate within our donation service area. Congratulations go out to our National Medal of Honor winning hospitals: North Carolina Baptist Hospital, Forsyth Medical Center, Duke University Medical Center, Rex Hospital, and FirstHealth Moore Regional. North Carolina Baptist Hospital was our largest organ donor hospital in 2010, and Moses H. Cone Hospital was our largest tissue donor hospital.

We at Carolina Donor Services are looking forward to 2011 and will continue to value our relationships with all of our donor hospitals. We plan to continue making improvements to our Life Anew Program, which works with our donor families after the donation process. We are also excited about the commitment of the Donation Service Area Action Team to implementing Best Practices throughout our service area. Thank you for your continued support and commitment to saving lives through organ and tissue donation.

*Lloyd H. Jordan, Jr.*

Lloyd H. Jordan, Jr., CEO

## Duke University Donor Memorial

Duke University Hospital held its first Donor Memorial and Tree Dedication on October 1, 2010. Donor families, hospital staff, and Carolina Donor Services' staff attended this celebration of life honoring those who gave the Gift of Life and their families. The service and tree dedication was held in the Atrium Gardens just outside the hospital lobby, which was bursting with the magnificent colors of fall.

The events of the evening began with music by harpist, Laura Bryne, as families and staff admired donor family quilts and framed photos honoring our



Families and staff enjoyed music and songs by Donna Withrow (center).

heros. The service was filled with encouraging and heartfelt words from several speakers and musicians. Donor families were able to share special memories and stories about their loved ones. A butterfly was placed on the tree in honor of each organ donor at Duke Hospital symbolizing life and beauty. The memorial ended with the lighting of the tree, which provided a shining light and hope that each donor and donor family shares with the world.

Now, the Atrium Gardens will serve as a retreat to enjoy nature's beauty, and with the dedication of this special tree, visitors, families, and staff can honor and share memories of loved ones, as well as, celebrate life.



Families and staff looked on as butterflies were placed on the tree in honor of organ donors at Duke Hospital.



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## The Collaborative Corner

In November, many people from our donation service area traveled to Dallas, Texas, for the 6th Annual National Learning Congress. This event hosted over 1,200 people across the nation who participate in the organ donation and transplantation process.



Carolina Donor Services and National Medal of Honor winning hospital partners.

Carolina Donor Services (CDS) was very proud to have five hospitals from our service area win the National Medal of Honor. The following hospitals won the Silver award for maintaining a 75% organ conversion rate and a 10% Donation after Cardiac Death rate:

- North Carolina Baptist Hospital
- Forsyth Medical Center
- Duke University Hospital
- Rex Hospital

The following hospital won the Bronze award for maintaining a 75% organ conversion rate:

- FirstHealth Moore Regional Hospital

The goal of the Organ Donation and Transplant Break-through Collaborative is to save or enhance thousands of lives a year by sharing known best practices to hospitals to achieve organ donation rates of 75% or higher and transplant 3.75 organs per donor. With over 110,000 people waiting for a life-saving organ transplant, there is no better reason for hospitals and organ procurement organizations to collaborate. The Collaborative has educated us on many best practices including:

- Timely organ referrals
- Donation after Cardiac Death (DCD)
- Establishing donor management goals
- Practicing effective requesting

It is through the implementation of these best practices that CDS and our hospital partners give hope to those who are waiting for a life-saving organ transplant and to those who choose to honor their loved one through the gift of donation.

CDS has another reason to celebrate! Dr. Thomas Nakagawa of the Brenner's Children Hospital of Wake Forest University Baptist Medical Center was nominated and won the MTF DonorCARE award for 2010. Dr. Nakagawa was recognized for his energy and passion for children and their families, along with his support of the organ donation process. Dr. Nakagawa has lectured extensively nationally and internationally and serves as a national consultant for issues pertaining to pediatric donor management and donation. CDS is very proud of Dr. Nakagawa and his accomplishments!



Dr. Thomas Nakagawa

## Donor Hospital Performance Dashboard

July - December 2010

Hospital	Referrals	Organ Donors	Organ Conversion Rate	Tissue Donors
Alamance Regional Medical Center	289	0	NA	8
Albemarle Hospital	148	0	NA	2
Allegheny Memorial Hospital	13	0	NA	0
Annie Penn Hospital	58	0	NA	0
Ashe Memorial Hospital	50	0	NA	1
Beaufort County Hospital	102	0	NA	3
Behavioral Health (psych)	0	0	NA	0
Bertie Memorial	23	0	NA	0
Betsy Johnson	117	0	NA	9
Bladen County	57	0	NA	2
Blowing Rock Hospital	22	0	NA	1
Blue Ridge Regional Hospital/ Spruce Pine	53	0	NA	1
Broughton Hospital (psych)	0	0	NA	0
Brunswick Community	50	0	NA	2
Brynn Marr (psych)	0	0	NA	0
Caldwell Memorial Hospital	105	0	NA	3
Cape Fear Hospital	18	0	NA	1
Cape Fear Valley Health System	691	7	64%	9
Carolina East Medical Center	274	1	100%	6
Carteret County Hospital	127	0	NA	8
Catawba Valley Medical Ctr.	154	1	50%	7
Central Carolina Hospital	113	0	NA	3
Central Regional Hospital	1	0	NA	0
Charles A. Cannon, Jr. Memorial Hosp.	22	0	NA	0
Chatham Hospital	18	0	NA	0
Cherry Hospital (psych)	0	0	NA	0
Chowan Hospital	64	0	NA	1
Coastal Plain Hospital (Rocky Mtn.)	0	0	NA	0
Columbus Reg. Healthcare System	89	0	NA	3
Danville Regional	204	1	100%	3
Davie County Hospital	8	0	NA	0
Davis Regional Medical Center	31	0	NA	0
Dorthea Dix (psych)	0	0	NA	0
Duke Health Raleigh Hospital	94	0	NA	0
Duke University Medical Center	614	11	85%	13
Duplin General Hospital	27	0	NA	0
Durham Regional	193	0	NA	1
FirstHealth Montgomery	8	0	NA	1
FirstHealth Moore	273	2	100%	5
FirstHealth Richmond	27	0	NA	0
Forsyth Medical Center	700	8	100%	9
Franklin Regional	32	0	NA	0
Frye Regional Medical Center	199	0	NA	7
Granville Medical Center	58	0	NA	0
Halifax Regional Medical Center	154	0	NA	5
Heritage Hospital	76	0	NA	2
High Point Regional Hospital	230	0	NA	0
High Smith-Rainey Memorial	19	0	NA	5
Holly Hill (psych)	0	0	NA	0
Hugh Chatham Memorial Hospital	34	0	NA	2
Iredell Memorial Hospital	130	0	NA	6
JA Doshier	45	0	NA	2
John Umstead Hospital (psych)	0	0	NA	0
Johnston Medical Ctr-Smithfield	105	0	NA	2
Johnston Memorial	2	0	NA	0
JR Jones	18	0	NA	1

# Donor Hospital Performance Dashboard

July - December 2010

Hospital	Referrals	Organ Donors	Organ Conversion Rate	Tissue Donors
Kindred Hospital	74	0	NA	0
Lenoir Memorial Hospital	189	0	NA	2
Lexington Memorial Hospital	77	0	NA	4
Life Care Hospital in Rocky Mount	25	0	NA	0
Maria Parham Hospital	124	0	NA	2
Martin General Hospital	124	0	NA	4
Medical Park Hospital	0	0	NA	0
Morehead Memorial	123	1	100%	3
Moses Cone Health Systems	605	9	100%	12
Nash Healthcare System	297	0	0%	7
Naval Hospital Camp Lejeune	6	0	NA	0
Naval Hospital Cherry Pointe	0	0	NA	0
NC Specialty Hospital	0	0	NA	0
New Hanover Regional	486	4	57%	7
North Carolina Baptist Hospital	670	16	84%	10
Northern Hospital of Surry County	61	0	NA	1
Onslow	151	1	100%	8
Our Community Hospital	19	0	NA	0
Outer Banks Hospital	25	0	NA	3
Pender Memorial Hospital	31	0	NA	1
Person County Memorial Hospital	65	0	NA	0
Pitt County Memorial	743	8	53%	13
Pungo District	20	0	NA	0
Randolph Hospital	219	0	NA	8
Rex Healthcare	316	3	100%	3
Roanoke-Chowan Hospital	96	0	NA	3
Rowan Regional Hospital	200	1	100%	1
Sampson Regional Medical Ctr	112	0	NA	3
Sandhills Regional Medical Ctr	30	0	NA	0
Scotland Memorial	83	0	NA	1
Select Speciality Hospital-Durham	16	0	NA	0
Select Speciality Hospital-GSO	6	0	NA	0
Select Speciality Hospital-WS	2	0	NA	0
Southeastern Regional	290	0	NA	7
Stokes Reynolds Hospital	30	0	NA	1
The McDowell Hospital	37	0	NA	2
Thomasville Medical Center	54	0	NA	2
UNC Hospitals	441	11	73%	8
VA Hospital-Salisbury	53	0	NA	0
VA Medical Cntr-Durham	119	0	NA	1
VA Medical Cntr-Fayetteville	23	0	NA	0
Wake Med	556	16	84%	16
Wake Med Apex	1	0	NA	0
Wake Med Cary (Western Wake)	93	0	NA	0
Wake Med North	2	0	NA	0
Washington County Hospital	20	0	NA	1
Watauga Medical Center	89	0	NA	5
Wayne Memorial	263	1	100%	4
Wesley Long	192	0	NA	0
Wilkes Regional Medical Center	57	0	NA	2
Wilson Medical Center	191	0	NA	1
Womack Army Medical	36	0	NA	1
Women's Hospital of Greensboro	18	0	NA	0
Yadkin Valley Community Hospital	26	0	NA	1

Organ conversion rate=donors/eligibles + donation after cardiac death + donors over the age of 70 years. "NA" denotes no eligibles for the reporting period.

## Donor Family Quilt Finds a New Home

On October 7th, 2010, The University of North Carolina Hospitals Transplant Clinic received a new addition. One panel of the Donor Family Quilt project, part of Carolina Donor Services' Life Anew program, is housed on this unit with new quilt panels rotated in on a regular basis.



Donor family quilt panel displayed at UNC Hospitals Transplant Clinic.

Donor family members are given the opportunity to create a quilt square in dedication to their loved one. The quilt square represents the donor's life, hobbies or whatever the donor family wishes to include. Through the Donor Family Quilts, donor families are able to commemorate the love and life of a family member who became an organ and/or tissue donor. The quilt serves as a reminder and an inspiration to those patients who currently await a life-saving organ transplant or have already received this incredible gift.

With numerous quilt panels available, hospitals are encouraged to follow UNC's lead and permanently house a quilt panel in a prominent location in their hospital as a means of honoring the heroic act of their donor families and raising awareness about the tens of thousands of Americans that await a life-saving organ transplant, as well as, the hundreds of thousands of people who receive a second chance at a better quality of life through tissue transplantation.

To request a quilt panel for display in your hospital, please contact your Hospital Development Specialist. Not sure who your Hospital Development Specialist is or how to contact them? Visit our website at [www.carolinadonorservices.org/centers\\_hospitals](http://www.carolinadonorservices.org/centers_hospitals) for some assistance.

### WakeMed NCCU Nurses Celebrate

The Neuro Critical Care Unit (NCCU) nurses at WakeMed in Raleigh are celebrating the number of lives



WakeMed NCCU organs transplanted per donor bulletin board.

their unit saved in 2010 through organ donation. WakeMed is not a transplant center, but their organs transplanted per donor bulletin board is a way to remind the staff that the effort they contribute with donor patients brings a greater outcome. On behalf of transplant recipients, CDS would like to thank all nursing staff who work diligently to take care of donor patients!

## From Referral to Transplant: Understanding the Tissue Process

Have you ever wondered what happens after you make a referral to Carolina Donor Services (CDS) and the family consents to tissue donation? If you have, we have an answer. On May 10th, CDS is partnering with LifeNet Health to bring you “Solving the Puzzle and Putting the Pieces Together” a seminar designed to answer all your questions about what happens to the tissue that families consent to donate.

Representatives from LifeNet Health and CDS will provide an overview of the CDS Tissue Department and Donor Services Center, as well as, the intense process tissue goes through before being released to hospitals to be used. The seminar will conclude with the personal story from a tissue donor’s family.

Mark your calendars for May 10th and be sure to attend this very informative and FREE event. The seminar will be held at the CDS Durham office from 10am to 3pm. Lunch will be provided. 4.0 Category I Continuing Education Points for Transplant Coordinators (CEPTCs) will be offered to seminar attendees.

For more information and/or to sign up, call (800) 200-2672. Space is limited, so sign up today!

### Moses Cone Simulation DCD

The collaborative team at Moses Cone decided to provide education to their nurses on donation after cardiac death (DCD) upon recognizing the need from several case reviews. Planning commenced immediately with a group of dedicated members from different units in the hospital, administration and Carolina Donor Services (CDS).

Five interactive education sessions on DCD were offered to nurses and physicians from the ICU’s, ED, PACU and OR in early October. The sessions were held in the new simulation lab using a simulation mannequin. Each session started out with information on the DCD donation process, the difference between DCD and brain dead organ donation, information on hospital policies in regard to palliative care, DNR and donation, and ended with an interactive DCD simulation. The simulation started with the referral and ended with the aftercare provided to the donor families.



Liz Jasso, RN with two nurses during the post extubation of the simulation DCD donor.

The goal of each simulation DCD session was to provide information on the logistics of the DCD process, the supplies needed during the DCD process, the various roles and responsibilities, and to provide feedback to both the staff at Moses Cone and CDS. The sessions found that DCD cases not only require physical and mental support but emotional support also. The simulation DCD received widespread positive feedback and all participants left the session feeling prepared for their next opportunity for a DCD donation.

Thank you to all the dedicated individuals who were involved with the planning, participation and other supportive areas: Sue Ashcraft, RN, Belinda Hammond, RN, LaVern Delaney, RN, Lisa Friesen, RN, Shawn Rayburn, PA-C, Liz Jasso, RN, Jenna Kindley, RN, and CDS staff.



Belinda Hammond, RN behind the scenes where she controlled the simulation mannequin.

#### About us...

Carolina Donor Services is the region’s federally designated organ procurement organization serving 6.8 million people in 78 counties of North Carolina and Danville, Virginia. Our service area includes 102 hospitals, and four transplant centers that perform heart, lung, liver, kidney, and pancreas transplants.

[www.carolinadonorservices.org](http://www.carolinadonorservices.org)

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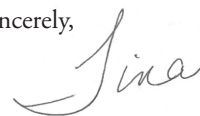
### Story of Hope

In February 1984, I will never forget getting called to the office in high school. It was a Friday and the boys were playing in the basketball championship game. School spirit was all over the place and everyone was getting ready for the game. That weekend I was told I had lupus and my life would be changed forever.

In 2004 lupus took me out of work. In 2008, I was told that I needed a kidney transplant. My labs improved so I was able to bypass the transplant at that time. In March 2010, I was told I needed to consider transplant again. By the first of May I felt so bad that I gave in to starting the process of a kidney transplant.

Patients on the national waiting list are more likely to find well-matched organs within their own racial/ethnic group. Since I am full-blooded Lumbee Native American, it might be more difficult finding a donor. I am determined to not let this get me down. God gave it to me because he knew I could handle it. My goal is to use this as a witnessing opportunity. My verse for the journey is Ps. 30:2 “Oh Lord my God, I cried out to you for help and you restored my health.”

Sincerely,



To follow my transplant, you can go to:  
[www.carepages.com/carepages/TinaHunt](http://www.carepages.com/carepages/TinaHunt)



Tina is waiting for a life-saving transplant.

Share your thoughts...

If you have story ideas from your hospital or other suggestions for this newsletter, please contact the Manager of Hospital Services at Carolina Donor Services. Call (800) 200-2672 or email us at [info@carolinadonorservices.org](mailto:info@carolinadonorservices.org).